

Superior Broom

Warranty Claim Procedures

SB Manufacturing, Inc.
3707 W. McCormick St.
Wichita, KS 67213
Phone: 316-941-9591
Fax: 316-942-5672

Warranty claim forms may be submitted by mail or fax to the above Address and fax number. Superior Broom will pay 100% of the approved estimated time necessary to complete labor on a given task. We reserve the right to duplicate the repair in our plant and apply a standard time.

All travel and warranty service require prior approval.

Factory service assistance is available for most problems that may arise that the servicing dealer cannot resolve.

All warranty claims filed against Superior Broom must comply with the instructions printed at the top of the warranty claim form. **Both the claim form and the defective parts need to be sent to Superior Broom within 30 days or the claim will be denied.** This is necessary so that we may identify a potential problem as soon as possible.

The claim form is self-explanatory, and must be filled out completely. Any information that pertains to claims that are being filed is very helpful. Pertinent photographs, telephone calls, detailed synopses are appreciated and encouraged. This information will enable us to better resolve the issue and ensure expedient settlement of claims.

Factory Assistance Contact Information:

- Claim Approval
- Service Questions
- Diagnosis Questions
- Warranty Parts
- Contact Nick Vidrios

Phone: 316-941-9591

E-Mail: nvidrios@sbmfg.com

